

REMARKS

This Application has been carefully reviewed in light of the Decision on Appeal electronically sent on August 7, 2009. At the time of the Decision, Claims 1-4, 6-20, 23-33, 36-42, 44, and 45 were pending in this Application. The Decision affirmed the rejection of Claims 1-4, 6-20, 23-33, 36-42, and 44. However, the Decision overturned the rejection of Claim 45.

In this Request for Continued Examination, Applicants have amended each of independent Claims 1, 17 and 30 to include the “soliciting feedback” limitation of Claim 45 that the Board of Appeals determined not be disclosed in or suggested by the cited prior art. Therefore, Claims 1, 17 and 30 (as well as their dependent claims) should now be in condition for allowance. Applicants have canceled Claim 45 because amended Claim 1 is now identical to canceled Claim 45.

Request for Continued Examination (RCE)

Applicants respectfully submit herewith a Request for Continued Examination (RCE) Transmittal and authorizes the Commissioner to charge the filing fee of \$405.00 to Deposit Account No. 50-2148 of Baker Botts L.L.P.

CONCLUSION

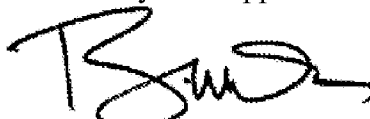
Applicants have made an earnest effort to place this case in condition for allowance in light of the amendments and remarks set forth above. Applicants respectfully request reconsideration of all pending claims.

Applicants authorize the Commissioner to charge the \$405.00 for the enclosed RCE and any additional fees necessary or credit any overpayment to Deposit Account No. 50-2148 of Baker Botts L.L.P. in order to effectuate this filing.

If there are any matters concerning this Application that may be cleared up in a telephone conversation, please contact Applicants' attorney at 512.322.5470.

Respectfully submitted,

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